SWS Target Market Determination





Product Name	Home Loan Investment	
Issuer	South West Slopes Credit Union Ltd trading as SWSbank (SWS)	
133461	ABN 80 087 650 673 AFS & Australian Credit Licence Number 240712	
Date of TMD	10/09/2025	
Target Market	A person/s aged 18 years or older that is/are eligible to become a member of	
	SWSbank under our constitution and is/are looking to purchase or refinance an	
	investment home with the flexibility to make additional repayments and redraw	
	funds. Minimum Amount	\$1,000
Features	Maximum Amount	\$2,500,000
	Maximum Loan Term	30 Years
	Repayment Frequency	Weekly, Fortnightly, or Monthly
	Monthly Fee Annual Fee	\$0
		\$0
	Establishment Fee	\$0
	Late Repayment Fee	\$0
	Redraw Fee	\$0
	Additional Repayments Allowed	Yes, without penalty
	Interest Calculated	Daily and charged at the end of the month
	Interest Type	Variable
Distribution Channels/ Key Attributes	Debit Card Access	No
	ATM/EFTPOS Access	No
	Apple/Google/Samsung Pay	No
	Direct Deposit Available	Yes
	ePay and OSKO available	Yes
	Internet Banking & Mobile App	Yes
	Redraw	Yes
	Offset	Yes
	Branch Access	Yes
	Online Statements	Yes
Review Triggers	 Material change of Product 	
	Regulator request	
	A significant number of complaints received from members in relation to the	
	Product	
	High Rates of Default	
	High Hardship Rates	
	High number of consumers switching to other products	
Review Period	Within 2 years of the effective date and hence at least every 2 years from the	
	previous review.	
Reporting Period for Complaints	As soon as practicable and in any case within 10 days after becoming aware.	